



Rafi Khan, OPEN MINDS Senior Consultant, has served in leading roles as CIO, CTO and Director of Information Technology in the healthcare services industry. Rafi has been instrumental in strategic organizational initiatives, where his responsibilities included overseeing and coordinating all administrative and clinical technologies, Electronic Medical Records implementation, business process re-engineering, disaster recovery planning, and future systems capacity and infrastructure design. He understands the technical underpinnings of modern healthcare services organizations, and his 23-year record of performance is characterized by the ability to merge the strategic with the practical.

Professional Highlights

- Former CIO and CTO of Hartford Behavioral Health
- Served as Director of Information Technology at Community Health Resources
- Served Connecticut's largest Community Health Center as Director of Information Technology

Rafi's role in many healthcare organizations has been to re-create, rebuild and expand sustainable business operations and IT competencies through both internal re-engineering and external acquisition initiatives. His technological and business operations skills have helped contribute to the vision, strategy and long-range development of business processes and systems that not only capture new technologies, but support rapid changes in operations and business demands.

Areas of Expertise

- Healthcare Information Systems and Health Information Exchange (HIE)
- Clinical and EMR Governance
- Needs Assessment, Growth, Rightsizing and Integration
- Systems Acquisition and Resource Management
- Hospital-Physician, Executive-Level Negotiations
- Team Building and Performance Optimization
- Organization and Business Development via Emerging Technologies

Rafi graduated from the School of Nuclear Medicine Technology, State University of New York, Northport, NY, and maintains his board certification as a Nuclear Medicine Technologist.