



Richard Galica M.S., Senior Consultant, has over thirty years in the management of behavioral health treatment services and managed behavioral health provider network development, credentialing and management. In his role as Product Manager, Credentialing for the Council for Affordable Quality Healthcare, Mr. Galica managed the implementation of the Universal Credentialing DataSource in 48 states and was responsible for the ongoing evolution of the product. Mr. Galica

was Vice President of Network Administration/CVO of Magellan Behavioral Health; a \$2 billion managed behavioral health company for six years. In this position he managed a unit of over 200 professionals and was responsible for provider network policy, credentialing, network quality, call center and network analytical/reporting services.

Professional Highlights

- Project Manager, Credentialing for the Council for Affordable Quality Healthcare
- Vice President of Network Administration for a large managed behavioral health care company
- Program Director for an outpatient mental health clinic and inpatient unit
- CEO of a chemical dependency program

Mr. Galica led the company in the use of technology to reduce cost and improve operational results, including the development and successful implementation of an integrated credentialing, contracting and provider management SQL database and in the migration of claims, clinical and credentialing data from multiple platforms and databases to a single master database. Mr. Galica successfully led the Magellan Credentialing Department through over 30 NCQA MBHO regional and MCO customer audits. His department was awarded NCQA CVO Certification in 1999 and 2001.

Areas of Expertise

- Provider Network Development, Management & Credentialing
- NCQA Audits
- Operations Process & Reengineering
- IT Assessment & Implementation

Prior to that position, Mr. Galica was Program Director - Behavioral Health Services. Medical College of Wisconsin Inc. for five years, where he developed an outpatient mental health clinic and had administrative responsibility for the development, implementation and management of managed behavioral health contracts. Prior positions include three years as a program manager for the development and management of

all aspects of a 19-bed inpatient psychiatric program at the Community Memorial Hospital, CEO of an inpatient and outpatient chemical dependency treatment programs.

Mr. Galica has also served as Vice President of Clinical Services for freestanding and inpatient hospital behavioral health specialty units/services for seniors, adolescents, women, professional, and dually diagnosed (AODA/Psychiatric) patients.