



Joseph P. Naughton-Travers, Ed.M., Senior Associate, has over 20 years experience in the behavioral health and child welfare field. He has been a lead consultant with *OPEN MINDS* since 1998 and previously served as editor of its publications.

In his career, Mr. Naughton-Travers has had a broad range of experience in private and public sector delivery of behavioral health and social services. He started his career as a

behavioral health clinician, working in both child welfare and community mental health clinic settings. Subsequently, Mr. Naughton-Travers held a senior business operations management position for a psychiatric hospital system and its community mental health clinics. Later, he was vice president of a firm specializing in management information systems and billing and receivables management for community-based mental health programs.

Professional Highlights

- Vice president of a firm specializing in information systems and billing management for behavioral health organizations
- Served as business administrator of a hospital
- Has assisted numerous health care and social service organizations with information system design, development, and implementation
- Expertise in operations improvement and OIG and HIPAA compliance

Mr. Naughton-Travers has provided consultation to provider and professional organizations, state and county government, technology companies, and venture capital firms. His primary areas of expertise include strategic technology planning and management, operations improvement, OIG and HIPAA compliance, and information system technology. His work has included IT system selection, functional specifications development, technology vendor selection, contracting, implementation of new technology, and technology department structure and staffing.

Areas of Expertise

- Information system design, development, and implementation
- Strategic technology planning and management
- Operations improvement
- OIG and HIPAA compliance

He has written numerous magazine articles on topics of interest to behavioral health and social service organizations, including “Getting Ready for Electronic Health Records: Technology & Staff Support Infrastructure Tips to Get You Started,” “Survival of the Smartest: What is Your Organization’s Information

Literacy IQ?,” and “Medicare ‘Incident To’ Services: Implications for Mental Health Professionals.” He is also a nationally recognized speaker, having conducted hundreds of executive and professional executive training events around the nation. Mr. Naughton-Travers received his Bachelor’s degree from Miami University of Ohio and his Master’s of Education in Counseling Psychology from Boston University.